

ProAssurance Risk Management Services



Your physicians, administrators, and healthcare staff have access to risk consultants with prior experience as healthcare administrators, attorneys, nurses, and quality professionals. Risk Management consultants assist insureds with their liability concerns and questions using specialized knowledge of healthcare risk management issues and the company's experience defending claims.

All risk management services are available to ProAssurance insureds at no additional cost.

Annual Baseline Self-Assessment*

This risk management assessment survey takes each team member approximately 15 minutes to complete.

Risk Management consultants review the aggregated results, pinpoint knowledge gaps, and offer resources and activities to boost operational proficiency.

Educational Seminars and Publications

- **Online loss prevention seminars** are available on-demand.*
- **Claims Rx online CME courses** offer claims-based learning and risk reduction strategies on trending topics.*†
- **Malpractice Case Studies** offer risk management insights on a variety of specialty-focused cases.
- **2 Minutes: What's the Risk? videos** feature clinical, quality, and legal consultants discussing medical liability issues.
- **Medical liability articles** and content bundles on current topics are in regular development.
- **Sample letters, checklists, forms, and guidelines** are available on the ProAssurance website to support proper documentation and best practices.
- **Rapid Risk Review podcast** delivers concise, practical insights on healthcare liability, featuring legal and clinical guests who share perspectives on emerging risks, case outcomes, and strategies to support safer care.

Risk Management Helpline

Anyone in your practice can reach out to a **risk management consultant** for answers to pressing concerns.

Call **844-223-9648**
Email RiskAdvisor@ProAssurance.com

**Monday–Friday,
8:00 AM to 5:00 PM**

* Premium discounts may be available for successful completion of select risk management activities. Contact your agent or ProAssurance underwriter for more details.

† The ProAssurance Indemnity Company, Inc., is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

ProAssurance is the marketing name for subsidiaries of ProAssurance Corporation that write medical professional liability insurance. Coverages may be underwritten by ProAssurance Indemnity Company, Inc., Birmingham, AL, ProAssurance American Mutual, A Risk Retention Group, Birmingham, AL, or NORCAL Insurance Company, San Francisco, CA. Certain coverages may be provided through surplus lines insurance subsidiaries of ProAssurance Corporation through licensed surplus lines brokers. That coverage may be underwritten by ProAssurance Specialty Insurance Company, Birmingham, AL, or NORCAL Specialty Insurance Company, Austin, TX. Insurance coverage is subject to underwriting guidelines, review, and approval.



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